



# READER/COACH & CLIENT AGREEMENT



## I AS THE READER/COACH PROMISE TO:

- Always be at our appointments on time unless I've let you know at least 24 hours in advance when at all possible,
- Always be prepared for our appointments with all necessary supplies, present & ready to read/coach for you with all devices turned off (unless otherwise specified by either of us at the beginning of the call),
- Always try to be open & non-judgmental in our interactions & all I say & do,
- Always serve the best interest of my clients & the highest good of all involved,
- Always maintain the highest levels of professionalism & integrity,
- Always maintain the highest levels of privacy & confidentiality,
- Always be honest & transparent about what to expect from our time together & what I sense in our session(s), as well as all financial & time agreements,
- Always conduct my business with empathicness & compassion,
- Always provide guidance to support the free will of my clients & aid them in empowering themselves,
- Always guide clients in working with me to arrive at an agreed-upon subject & questions on that subject for readings (as that's what works best for me),
- Always include the drawing of an oracle card to show a meta-look at the situation if clients request one,
- Always give you my best reading tarot coaching & life coaching, every session & program,
- Always keep contact info, reading results & anything else you tell me confidential,
- Always ask the client to give your impressions & ideas during the session,
- Always check in during the session to see if the client has questions, what I'm sensing resonates with you & you are doing okay,
- Always accept constructive, respectful & well-intentioned feedback in whatever form it arrives (I'd prefer video feedback if possible),
- Always maintain my website, through which you can make appointments & pay at the time you book; I only accept PayPal as a method of payment & only in US dollars,
- Always try to respect clients' boundaries when you've stated them,
- Always suggest you seek professional help for any physical or mental health issues you are experiencing as I am not a physician or therapist,
- Never discuss politics or knowingly use bigoted language,
- Never do third-party readings; for example, "How does my husband feel about me?" or "Does my ex still care about me?", as they violate the privacy of that person, but will aid in reframing the question(s) to obtain the most meaningful & empowering reading possible,
- Never predict the for-sure future, as I believe in free will & that the future begins with our *next* decision,
- Never give medical, legal, financial or any other advice I'm unqualified to give as I am not a doctor, lawyer, financial advisor, etc.,
- Never return money for a completed session or give free follow up sessions, even if the client is dissatisfied with the information conveyed or topics covered.

Signature of Reader:

*Raven Legacy*

Name of Reader:

Raven Legacy

Date:

## YOU AS THE QUERENT/CLIENT PROMISE TO:

- Always be at our appointments on time unless you've let me know at least 24 hours in advance when at all possible,
- Always understand that all readings are for entertainment purposes only (in some states/countries I'm required to say this),
- Always understand that our session(s) are safe spaces for you to be *you*,
- Always try to be present & grounded during our sessions with all electronic devices turned off & all distractions put away for the time we're together,
- Always try to be open, compassionate & non-judgmental to what I sense or say during our session(s),
- Always pay at the time you book the appointment. If you cancel: before the 24-hour deadline, you'll receive the **full** session's credit; after the 24-hour deadline, you'll **lose 50%** of your session credit; no-shows will receive **none** of the session's credit,
- Always try to be truthful during the session! & open to the impressions given,
- Always take some time after a session to let things come to fruition if what is revealed doesn't immediately resonate or manifest,
- Always understand that much of the work that happens will be done between sessions or after them, so try to remain open to the process & all it reveals,
- Always complete your home work (if assigned) before the next scheduled session or we'll have to reschedule after the home work is complete,
- Always accept that medical, legal, financial advice or questions on other topics I'm not qualified to advise on, or anything where you're asking about how someone else feels, thinks, etc., will not be answered due to the reader's/coach's ethical boundaries & because it violates that person's privacy,
- Always try to respect the boundaries & rules the reader/coach has stated or written,
- Always accept that the reader/coach believes you have free will & she will not "forsee" anything of the for-sure future,
- Always try to understand the limits of tarot, tarot coaching & life coaching, as well as the reader's/coach's own limits,
- Always try to give your honest impressions & ideas during the session (first thought = "right" thought),
- Always try to let me know if something before, during or after the session doesn't resonate with you & please ask any questions you might have,
- Always be willing to give constructive, respectful & well-intentioned feedback on each session (I prefer video feedback, when possible),
- Always be willing to sign new versions of these forms if it becomes necessary so that you are aware of all policies & rules,
- Never discuss politics or knowingly use bigoted language,
- Never expect to have your money returned for a completed reading or ask for free follow up sessions, even if you are dissatisfied with the information that was conveyed in that session or the topics covered.

Signature of Client:

Name of Client:

Date: